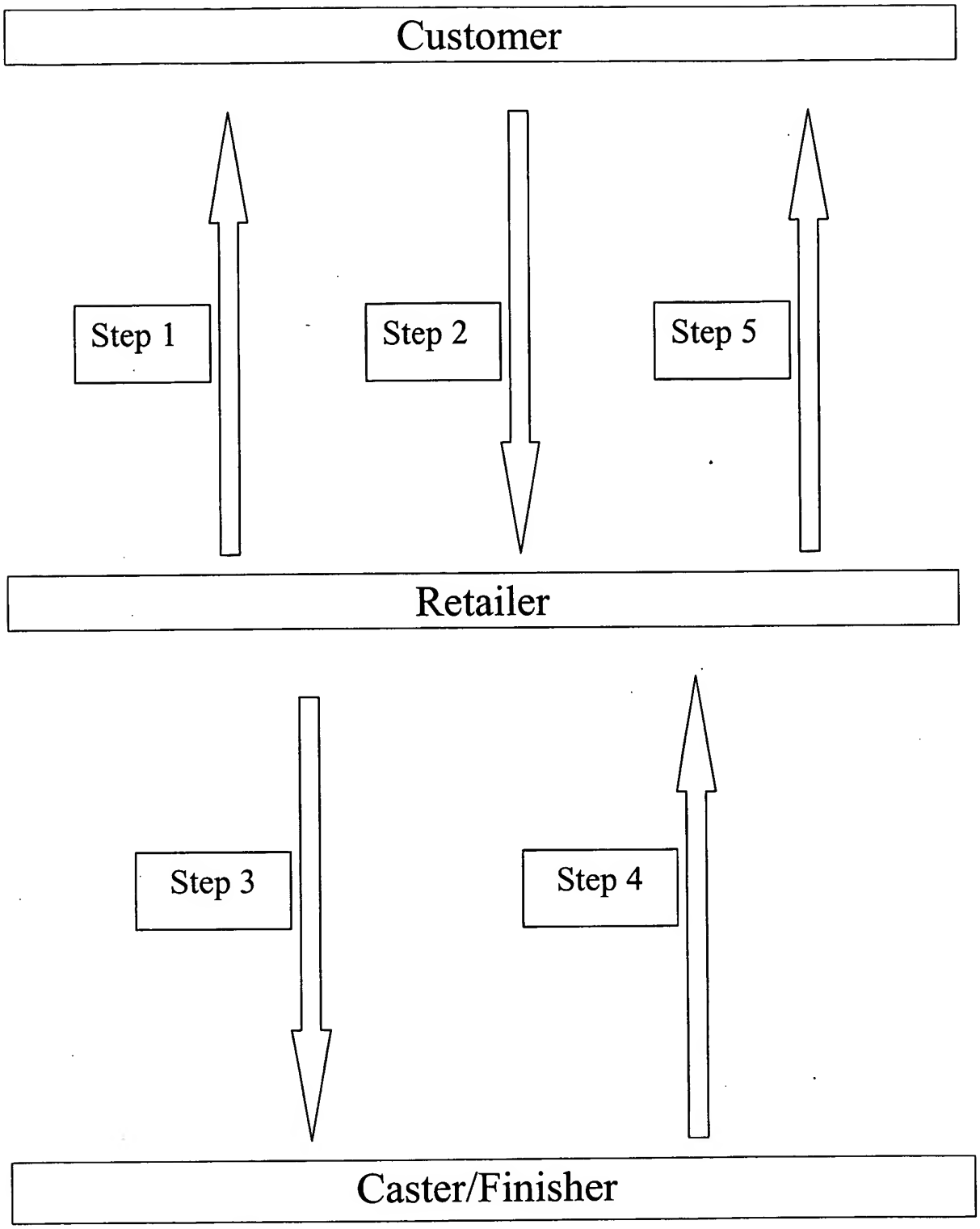
Customer
Step 1
Step 2
Step 5
Retailer
Step 3
Step 4
Caster/Finisher

FIG. 1